

Lone Female Traveller policy



The Ramada Hotel and Suites Coventry understands that every customer has different needs and we aim to make our hotel considerate of lone females traveling often far from their home which can create anxiety and stress. The hotel operates a lone female guest awareness policy.

We recognise that some females travel alone and it is important to make them feel safe when they stay in our hotel.

Our safety measurements we implement and adhere to:

- Never allocate a lone female a room on the first bedroom floor
- When allocating a single female a room try to allocate in a room located in the middle of the floor
- Lone female travellers can be automatically upgraded to the next available room type
- Offer escort service from hotel car park, especially at night
- Provide well lit, on site car park with CCTV when circumstance permit
- Never read out lone female's room number when checking in, just point out the room number on the registration card (applies for other customer, too)
- Make lone females aware that all rooms have peep holes on doors for added security
- Never give out lone female's name or room numbers
- Bedside lighting controls as standard in all rooms
- In room safe (suite apartment)
- Same sex room service attendant provided on request
- Health and safety guidelines in place for staff on non-harassment of lone female guest
- Lone female guest seated around the edge of the dining room facing the entrance

We endeavour to implement this policy on every occasion; however this is subject to availability at the time of booking, force majeure and of the guest informing the Ramada Hotel and Suites Coventry that they wish this policy to be applied.